

## Urgent Field Safety Notice

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**Parker 500**  
**ID 111011AHE**  
**Risk of Electric Shock**

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Date: 2011-10-13

Attention: All users of Parker 500 Bath system  
All use must stop immediately and the tub/bath  
must be disconnected from the mains electrical  
supply.

**Details on affected devices:**

All Parker 500 Baths, Model numbers AL2xxxx-xx  
with serial numbers according to appendix A,  
FSN111011 Affected units list.



**Description of problem**

An incorrect routing of a mains supply cable may allow for the supply cable to be cut by the high/low actuator yoke. A cut mains supply cable may cause an electrified framework leading to the risk of serious injury or death.

**Advice on action to be taken by the user:**

All use must stop immediately and the tub/bath must be disconnected from the mains electrical supply.

Tub must be quarantined pending correction.

The correction involves re-routing or replacement of the mains supply cable.

Please contact your local ArjoHuntleigh representative to schedule a service call.

**Transmission of Field Safety Notice (if appropriate)**

This notice needs to be passed on to all those who need to be aware within your organisation or to any organisation where the potentially affected device have been transferred.

**Contact reference person:**

John Wennborg,  
QA & RA Manager

or

Anna Fabisch Fors,  
Group Complaint Handler/ Vigilance  
Coordinator

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We regret any and all inconveniences that this FSN may cause; however we ask that you please see this preventive action as extended resident safety vigilance. Please contact your local ArjoHuntleigh representative or yours truly should you have additional questions or comments in this matter.

The signature below confirms that the appropriate Regulatory Agencies have been notified



John Wennborg, Eslöv 2011-10-13

**FSN 111011AHE**  
**Affected units list**

**October 12**  
**2011**

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This is the comprehensive list of all Parker 500 baths affected by this Field Safety Corrective Action

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[www.arjohuntleigh.com](http://www.arjohuntleigh.com)



## FSN 111011AHE affected units per country

### Australia

Model	Serial #'s	Qty
AL23010-EU	1109001348	1
	1109001481	1
<b>Grand Total</b>		<b>2</b>

### Austria

Model	Serial #'s	Qty
AL21010-EU	1108001070	1
	1109000752	1
	1110000054	1
<b>Grand Total</b>		<b>3</b>

### Belgium

Model	Serial #'s	Qty
AL20000-EU	1109000230	1
AL20010-EU	1109001448	1
	1110000213	1
AL21001-EU	1108000669	1
AL21010-EU	1108001092	1
AL22000-EU	1109000738	1
	1109000757	1
AL22010-EU	1109001364	1
AL24010-EU	1107000031	1
	1108000739	1
	1108000754	1
	1108000756	1
	1108000806	1
	1108000836	1
	1108000911	1
	1109000001	1
	1109000193	1
	1109000203	1
	1109000915	1
	1109001290	1
	1109001301	1
	1110000083	1
	1110000094	1
	1110000238	1
	1110000266	1
AL24110-EU	1108001069	1
	1108001082	1
AL25010-EU	1110000086	1

AL26010-EU	1108000472	1
	1108000561	1
	1109001266	1
AL27010-EU	1106000973	1
	1107000047	1
	1108000398	1
	1108000693	1
	1108000755	1
	1108000825	1
	1109000127	1
	1109001372	1
AL27110-EU	1108000967	1
	1109000268	1
	1109001486	1
	1109001497	1
<b>Grand Total</b>		<b>43</b>

## Canada

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Model	Serial #'s	Qty
AL21010-CA	1109000623	1
AL24000-CA	1109000855	1
	1109000867	1
AL24010-CA	1109000497	1
	1109000499	1
	1109000511	1
	1109000535	1
	1109000569	1
	1109000599	1
	1109000604	1
AL26010-CA	1109001249	1
AL27000-CA	1109000350	1
AL27010-CA	1109000848	1
	1109000880	1
	1109001232	1
AL27110-CA	1109000480	1
<b>Grand Total</b>		<b>16</b>

## France

Model	Serial #'s	Qty
AL20010-EU	1109000601	1
	1109000722	1
AL24010-EU	1109001035	1
AL27010-EU	1108000532	1
	1108000563	1
	1109000082	1
	1109000294	1
	1109000912	1
	1109001221	1
AL27110-EU	1108000607	1
	1108000631	1
	1108000660	1
	1108000926	1
	1109000402	1
	1109000705	1
	1109001177	1
<b>Grand Total</b>		<b>16</b>

## Germany

Model	Serial #'s	Qty
AL20000-EU	1106000905	1
	1106000922	1
	1108001098	1
	1109000049	1
	1109000200	1
	1109000222	1
	1109000328	1
	1109000333	1
	1109000347	1
	1109000625	1
	1109000759	1
	1109000970	1
	1109000971	1
	1109001076	1
	1109001091	1
	1109001113	1
	1109001282	1
AL20001-EU	1105000397	1
AL20002-EU	1110000192	1
AL20106-EU	1108000915	1
AL21000-EU	1109001013	1
AL24000-EU	1110000179	1
AL26000-EU	1107000150	1
	1107000167	1
AL26116-EU	1109001187	1
AL27000-EU	1109001014	1

AL27002-EU	1109001170	1
	1110000130	1
	1110000131	1
AL27110-EU	1109000052	1
<b>Grand Total</b>		<b>30</b>

## Great Britain

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Model	Serial #'s	Qty
AL20000-GB	1109000669	1
	1109000841	1
AL20010-GB	1109000668	1
	1110000053	1
AL21000-GB	1109001326	1
	1109001490	1
	1109001496	1
AL21001-GB	1110000250	1
AL21010-GB	1109000240	1
	1109000606	1
	1109001036	1
	1109001064	1
	1109001275	1
	1109001343	1
	1109001349	1
AL23010-GB	1109000602	1
	1109000637	1
AL25011-GB	1109000696	1
<b>Grand Total</b>		<b>18</b>

## Italy

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Model	Serial #'s	Qty
AL20000-EU	1109000371	1
	1109000373	1
AL24010-EU	1109000106	1
	1109000755	1
AL27010-EU	1108000668	1
AL27111-EU	1109000407	1
	1109000412	1
	1109000456	1
	1109000537	1
<b>Grand Total</b>		<b>9</b>

Netherlands

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Model	Serial #'s	Qty
AL21010-EU	CAT04	1
	CAT05	1
	CAT09	1
	CAT10	1
AL27010-EU	1107000098	1
	1109000118	1
AL27110-EU	1109001114	1
<b>Grand Total</b>		<b>7</b>

Switzerland

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Model	Serial #'s	Qty
AL20000-EU	1110000281	1
	1110000287	1
AL26010-EU	1109000038	1
AL27100-EU	1109000199	1
<b>Grand Total</b>		<b>14</b>

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In all 148 +11 units have been distributed from Arjo Hospital Equipment, many are still in ArjoHuntleigh possession (in transit or in warehouses) due to the Parker 500 being a new product. The +11 are units used for in-house training, verifications or tradeshow and are all in AHE possession.

  
John Wennborg